



Interpretation

Connecting the World with Language Services

CULTURAL ALIGNMENT FOR IN-DEPTH INSIGHT

When planning a conference or meeting for a multilingual audience, it is important to speak their language – and get your message across in real time. Converting speech between two languages requires interpreters who are experienced linguists, subject matter experts, and reliable professionals. CETRA’s interpreters will make sure that your audience gets the message.

WORLD-CLASS SERVICE ACROSS THE GLOBE

Budgets are tight; timelines are tighter. Accuracy is a must, and deadlines cannot be missed. Count on CETRA to deliver. Our commitment to world-class service begins with your first inquiry:

- Phone calls are answered live every time
- Emails are answered within 30 minutes of receipt

Our service to you continues as you build a relationship with your dedicated project manager at the location that best meets your needs – United States (East/West Coast), Europe (Ireland/Germany), Africa (Ghana).

CUSTOM PROJECT MANAGEMENT

In an industry where no two projects are alike, we build a project plan based on your specifications. Our dynamic approach is designed to meet your goals, but its core is an unwavering commitment to quality and technology:

- **Simultaneous and Consecutive Interpretation:**
 - Simultaneous interpretation is highly complex, and requires the interpreter to listen, analyze, comprehend, convert, edit, and reproduce in real time, and is typically used for conferences and large meetings. CETRA also provides simultaneous conference equipment to make planning your meeting even easier.
 - Consecutive interpretation requires the interpreter to listen, analyze, comprehend, convert, edit, and reproduce the original message after the speaker pauses. It is typically used for one-on-one interviews, legal depositions, medical evaluations, and small meetings.
- **Total solution:** ISO 9001-and EN 15038-certified Quality Management Processes and CETRA adheres to the ASTM F 2089 Standard Guide for Language Interpretation Services.

GET IN TOUCH

CETRA
Language Solutions

7804 Montgomery Avenue,
Suites 7-10, Elkins Park, PA 19027

Phone: 215.635.7090
Toll-Free: 888.281.9673
Fax: 215.635.6610
Email: info@cetra.com
www.cetra.com

OUR CORE VALUES

Creativity
Empathy
Teamwork
Resilience
Agility



“I witnessed the services of CETRA, Inc. as the most professional. Competency and technical skills of their staff running the day to day operation were remarkable; as a result the conference was executed flawlessly. Top of the line equipment, reasonable price, knowledgeable staff, great working attitude and adaptability to changes are just a few qualities of CETRA that are beneficial to customers.”

- Chief Master Sergeant Artemio Gragasin | U.S. Pacific Command

CETRA offers more than **200** languages.

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MOST SPOKEN GLOBALLY

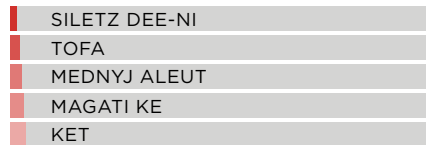


Did You Know?

By 2100 more than **HALF** of the roughly **7,000** languages will disappear.

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ENDANGERED GLOBALLY



PAST PERFORMANCE INCLUDES CONFERENCES FOR:

- University of Pennsylvania Graduate School of Education, Wharton School, Cultural Heritage Center **Philadelphia**
- Global Center for Security Cooperation **Morocco**
- US Army **Cameroon**
- IPSOS **Germany**
- Joint US Pacific Command (USPACOM), Chief of Defense (CHoD) Conference **Hawaii, Korea and Australia**
- American Education Research Association, Annual Conference, (American Sign Language) **Philadelphia**



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- Agility**



Locations

United States Elkins Park, PA • Alexandria, VA • San Diego, CA
Europe Limerick, Ireland • Heidelberg, Germany **Africa** Accra, Ghana