

FOR IMMEDIATE RELEASE

CETRA Awarded ISO 9001:2008 and ISO 13485:2003 Certificates

Elkins Park, PA, June 6, 2011– [Jiri Stejskal](#) is pleased to announce that [CETRA Language Solutions](#) has achieved certification in the ISO international quality standards for the provision of translation, interpretation and localization services. CETRA is one of the few language services providers in the United States who hold this prestigious certification, not only for ISO 9001:2008, the overall quality management system standard, but also for ISO 13485:2003, the standard for medical devices and related services.

Jiri Stejskal says: “With thousands of language services providers in the market, it is very difficult for buyers to separate the wheat from the chaff. We are proud to include the ISO certification in our toolbox of differentiators which give our clients peace of mind.”

The ISO 9001:2008 standard establishes international quality requirements for management systems; its objective is to assist companies in creating, documenting and maintaining a system aimed at ensuring customer satisfaction. In its preparations for certification, CETRA refined its current quality management system, paying particular attention to processes such as translator and interpreter recruitment, project management, and assessment of customer satisfaction. The ISO 13485:2003 standard pertains to the production of medical devices; this certification enables CETRA to work with manufacturers of medical devices and pharmaceuticals.

The successful certification testifies that CETRA is dedicated to providing services which meet or exceed customer and regulatory requirements, and is committed to continually improving the effectiveness of its quality management system.

About CETRA:

CETRA provides customized language solutions to the US Government and businesses worldwide, including translation, interpretation, American Sign Language services, website localization and transcription. The company specializes in serving the marketing research, pharmaceutical and medical device industries as well as the legal arena.

CETRA’s President, [Dr. Jiri Stejskal](#), is the past President of the American Translators Association and currently serves as Vice President of the International Federation of Translators. As a member of the US delegation to ISO, CETRA is actively involved in the development of an international translation quality standard. For more information, visit www.cetra.com.

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